



# The Pingle Academy

A place for everyone  
RESPECT | ENGAGE | SUCCEED

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LA/Year6/Catering

June 2020

Dear Parents/Carers

## CATERING INFORMATION

The Pingle Academy operates a cashless system, Wisepay, in our catering provision so your child will be involved in this from September (sample lunch menu can be found overleaf).

Each student has an ID card, which is also their payment card, and will operate the student's account. It is encouraged to make payments to the card online either on the Wisepay website, which is accessed via the academy website or by downloading the app. Students will have the option to add money to their account using re-loader machines in the cafeteria.

Passwords for online payments will be emailed to you towards the end of August and you will be able to top up your child's card which he/she will receive on his/her first day.

We use a cashless system because of its many advantages:

- increased student safety – there will be no need to carry cash so it is a more secure system
- greater speed of service – leading to shorter queues.
- increased turnover – enabling us to increase our quality of service and facilities.
- Free School Meals – greater anonymity as students on FSM are treated in identical fashion.
- more parental information:
  - daily limits can be set up for an account, at present set at £5.00. This can be altered by written parental request
  - regular reports can be sent home on students' eating habits.

Please do not hesitate to contact me should you have any questions.

Yours sincerely

Mrs Fiona Harvey  
Business Office Manager